



City of Granite Shoals

2221 North Phillips Ranch Road
Granite Shoals, Texas 78654
(830) 598-2424 Fax: (830) 598-6538
www.graniteshoals.org

GRANITE SHOALS UTILITIES DEPARTMENT TERMS AND CONDITIONS OF UTILITY SERVICES

PAYMENT OF FEES AND SERVICE CHARGES:

As a customer you should expect your Utility Bill at the first of every month. If for any reason you do not receive your Utility Bill you may call the Utilities Department at (830) 598-2424 between 8:00 am and 5:00 pm to verify the amount of your Utility Services Bill.

Failure to receive a Utility Bill in no way relieves your responsibility to pay for services. Your Utility Bill is due by the 10th day of the month by end of business day.

Late Fees:

The Utility Bill must be paid before end of business day at 5:00 pm on the 10th of the month to avoid addition of a Late Fee of \$20.00.

If payment is not received by end of business day on the 10th of the month, a Late Fee of \$20.00 will be added to your account.

Delinquent Fees:

If payment is not received by end of business on the 20th day of the month, in addition to a Late Fee, your account will be charged a DELINQUENT FEE of \$40.00 and your account is subject to disconnection due to nonpayment for utility services.

If Utility Service is disconnected for nonpayment, SERVICE will not be reinstated until ALL PAST DUE CHARGES, LATE AND DELINQUENT FEES ARE PAID IN FULL. All disconnected services which have not been reinstated shall be terminated on the 24th day of the month and will require a new deposit to re-establish service.

For your convenience, a night drop box is located in the parking lot of City Hall near the flag poles.

Terms and conditions of Utility Service are available in full in Chapter 38 of the City of Granite Shoals Code of Ordinances which may be found on the City of Granite Shoals website.