

§ R. Utilities fees.

Utility administrative fees:

Late payment fee	\$20.00
Delinquent payment fee	\$40.00
Utility billing–Payment arrangement fee	\$45.00
Auto draft fee for utility bill payment	NC
On-line fee for utility bill payment	\$3.00
Equipment replacement fee, per account per month	\$1.00
Capital replacement fee, per account, per month	\$2.00

Connection/reconnection fees:

Connection of service during regular business hours	\$40.00
Connection/reconnection of service requiring on-call staff	\$150.00

This section applies to reconnections of service for accounts that were placed in an inactive status by the customer. For reconnections of service during regular business hours, the reconnection fee shall be \$40.00. For reconnections of service that require on-call staff because they occur after 5:00 p.m., on the weekend, or during a city holiday, the reconnection fee shall be \$150.00.

Utility service fees:

Customer service inspection fee, each	\$75.00
Customer service reinspection fee, each	\$25.00
Hose bibb vacuum breakers, each	\$15.00

Should any water service, residential or commercial, be discontinued or disconnected for a period of 90 days or more, a customer service inspection will be required. If the inspection is performed by the city, a fee of \$75.00 will be charged and collected at the time application for water service is made. A reinspection fee of \$25.00 will be charged for the reinspection of water service that has already been inspected since service was connected. Service will be contingent upon receipt by the city of an inspection report from the licensed inspector.

New water connections will be inspected and must be brought up to plumbing code. Hose bibb vacuum breakers will be placed on all outside faucets, with a fee of \$15.00 per faucet. This fee will be added to the customer's water bill.

Construction investigation fee:

For all requests for utility service which require the extension or expansion of utility mains or facilities, as provided by section 38-61, a fee of five percent of the total cost of construction of utilities shall be collected from the applicant for utility service prior to construction of the utilities by the applicant. The purpose of the fee is to cover the city’s labor costs associated with the inspection of the newly constructed facilities.

Temporary 3-day water service fees:

Inside city limits	\$50.00
Outside city limits	\$75.00

Use is limited to 3 days and 2,000 gallons for fee.

Use over 2,000 gallons shall be billed at the current rate.

Cross connection/backflow device fees/inspections: City cost + \$25.00.

Fire hydrant meter rental fees:

Deposit for meter	\$500.00
Charge per 1,000 gallons use	\$4.75
Rental fee, per use	\$150.00

Meter accuracy testing:

Meter accuracy test—Certified test by external source	\$195.00
Meter accuracy flow test (performed by staff)	\$35.00
Meter reread without data log (1 per year no charge)	\$25.00
AMR data log (1 per year at no charge)	\$50.00
AMR meter upgrade, per request	\$200.00

Water rates:

Table One: Monthly Service Rates for Each Active Meter

Residential and commercial customers shall be charged the minimum monthly rates per metered water connection as established in the table below for service within the corporate limits of the city and for service outside the corporate limits of the city. These charges are levied in accordance with the size of the meter serving the customer and are as follows.

Meter Size in Inches	Rate Inside the City Limits	Rate Outside the City Limits
3/4	\$40.36	\$64.73
1	\$74.48	\$95.36

Meter Size in Inches	Rate Inside the City Limits	Rate Outside the City Limits
1.5	\$84.84	\$108.30
2	\$95.20	\$296.06
3	\$176.84	\$552.14
4	\$285.29	\$917.88
6	\$488.50	\$1,203.50
8	\$1,178.50	\$2,353.50

The first 2,000 gallons of water are included in the minimum monthly charges shown in the table above.

The minimum fees shown above shall be charged whether the customer actually uses the service or not.

Minimum monthly base charges for water service with a meter over 8 inches will be determined by the city council on a case-by-case basis.

The minimum monthly base charges and the water usage charges apply in addition to any surcharges that may be imposed in accordance with the city's drought contingency plan.

Table Two: Volumetric Service Rates

Water usage above 2,000 gallons shall be billed at the following rates per 1,000 gallons:

Within the City Limits		Outside the City Limits	
2,001–5,000	\$4.75	2,001–5,000	\$5.35
5,001–8,000	\$5.49	5,001–8,000	\$6.16
8,001–10,000	\$6.15	8,001–10,000	\$6.46
10,001–12,000	\$6.35	10,001–12,000	\$7.02
12,001–16,000	\$6.75	12,001–16,000	\$8.12
Over 16,000	\$7.79	Over 16,000	\$9.92

Table Three: Master Meter Minimum Base Charges

Entity Description: Number of Minimums to be Charged:

- (1) Apartment buildings and mobile home parks: Each unit or space available shall be considered 0.50 normal minimums with no regard for the number of units or spaces actually occupied.
- (2) Recreational vehicle parks: Each space available shall be considered 0.15 normal minimums, with no regard for the number of spaces actually occupied.

- (3) Hotels and motels: Every available rental room will be considered 0.15 normal minimums, with no regard for the number of spaces actually occupied.
- (4) Hospitals, schools, and churches: Every lavatory, toilet, or urinal and shower bath shall be considered 0.10 normal minimums.
- (5) Strip centers: Each business unit located in the center shall be charged the minimum.
- (6) Malls and office buildings: Each fixture connected to the water will be considered 0.25 normal minimums.
- (7) New construction and remodeling (unoccupied): Shall be considered to be on one minimum for water.
- (8) Other (not listed above): To be established on a case-by-case basis by the city manager and the finance director.

Note: In all the above cases, the total units will be rounded up to the next whole number. All normal minimums are at the rates listed in Table One.

Table Four: Drought Contingency Plan Rates

When stage 2 moderate water shortage conditions are declared and remain in effect for a majority of the days in a calendar month, water usage above 2,000 gallons shall be billed at the following rates per 1,000 gallons:

Within the City Limits		Outside the City Limits	
2,001–5,000	\$4.95	2,001–5,000	\$5.55
5,001–8,000	\$5.69	5,001–8,000	\$6.36
8,001–10,000	\$6.35	8,001–10,000	\$6.82
10,001–12,000	\$6.57	10,001–12,000	\$7.30
12,001–16,000	\$7.23	12,001–16,000	\$8.73
Over 16,000	\$8.37	Over 16,000	\$10.71

When Stage 3 Severe Water Shortage Conditions are declared and remain in effect for a majority of the days in a calendar month, water usage above 2,000 gallons shall be billed at the following rates per 1,000 gallons:

Within the City Limits		Outside the City Limits	
2,001–5,000	\$5.25	2,001–5,000	\$6.35
5,001–8,000	\$5.95	5,001–8,000	\$7.25
8,001–10,000	\$6.65	8,001–10,000	\$8.15
10,001–12,000	\$7.40	10,001–12,000	\$9.15
12,001–16,000	\$8.15	12,001–16,000	\$10.15
Over 16,000	\$8.95	Over 16,000	\$11.15

When Stage 4 Critical Water Shortage Conditions are declared and remain in effect for a majority of the days in a calendar month, water usage above 2,000 gallons shall be billed at the following rates per 1,000 gallons:

Within the City Limits		Outside the City Limits	
2,001–5,000	\$5.75	2,001–5,000	\$7.10
5,001–8,000	\$6.75	5,001–8,000	\$8.10
8,001–10,000	\$7.85	8,001–10,000	\$9.25
10,001–12,000	\$8.95	10,001–12,000	\$11.15
12,001–16,000	\$10.05	12,001–16,000	\$12.50
Over 16,000	\$11.15	Over 16,000	\$13.25

Minimum fees:

The minimum fees shown in the tables above shall be charged whether the customer actually uses the service or not.

Minimum monthly base charges for water service with a meter over eight inches will be determined by the city council on an individual case-by-case basis.

The minimum monthly base charges and the water usage charges apply in addition to any surcharges that may be imposed in accordance with the city’s drought contingency plan.

Water service tap fees:

The tap fees (or connection fees) shall be charged to each user connecting to the water system of the city. These fees are applicable only where the existing main is larger than the requested meter size. These fees are nonrefundable.

When water meter size is equal to or larger than existing water main an application for service must be made to the city in accordance with article II of chapter 38 [sic].

Where water meter and valves are to be installed inside the city corporate limits, the following tap fees shall apply:

Location	Tap Size in Inches	Tap Fee
Inside city limits	3/4	\$1,950.00
	1	\$2,200.00
	1.5	\$2,500.00 + cost
	2	\$2,500.00 + cost
	3	\$2,500.00 + cost
	4	\$2,500.00 + cost
	6	\$2,500.00 + cost
	8	\$2,500.00 + cost

Where water meter and valves are to be installed outside the city corporate limits, the following tap fees shall apply:

Location	Tap Size in Inches	Tap Fee
Outside city limits	3/4	\$2,450.00
	1	\$2,500.00 + cost
	1.5	\$2,500.00 + cost
	2	\$2,500.00 + cost
	3	\$2,500.00 + cost
	4	\$2,500.00 + cost
	6	\$2,500.00 + cost
	8	\$2,500.00 + cost

Tap fees for water service with a meter over eight inches will be determined by the city council on an individual, case-by-case basis.

Street cut fees:

Fees associated with new tap (connection) installations for providing access to service location requiring street cuts.

Type of Surface	Fee
Unimproved	\$350.00
Seal coated	\$450.00
Asphalt	\$750.00

Utility deposits:

Residential Utility Service Deposit		
	Resident	Customers w/2 or more disconnects for nonpay in 6 months
Inside city limits	\$200.00	\$250.00
Outside city limits	\$200.00	\$250.00

Commercial Utility Service Deposit		
Meter Size in inches	Utility Deposit	Two or more disconnects in 6 months
1	\$250.00	\$350.00
1-1/2	\$325.00	\$425.00
2	\$350.00	\$450.00
3	\$450.00	\$550.00
4	\$650.00	\$750.00
6	\$850.00	\$950.00
8	\$1,200.00	\$1,300.00

Utility deposits for a meter over eight inches shall be determined by the city council on an individual case-by-case basis.

Utility service damages:

Damages to utility service installations shall be billed to customer at Cost of repair cost of repair and parts. Utility service may be disconnected for failure to pay for damage to utility system.

(Ordinance 592, art. V, secs. 1–9, adopted 10/23/12; Ordinance 702, sec. III, adopted 9/27/16; Ordinance 707 adopted 2/14/17; Ordinance 709 adopted 2/28/17; Ordinance 720 adopted 10/24/17; Ordinance 735 adopted 4/24/18; Ordinance 748 adopted 9/25/18; Ordinance 749 adopted 10/9/18; Ordinance 790 adopted 5/12/20)